

FACTORY WARRANTY on purchases after 3-2017

30 days on Vehicle, 90 days on Motor, parts only

The Manufacturer warrants the vehicle will be free of defects in materials and workmanship at Delivery Time. Customer must uncrate and perform final assembly of vehicle and oil service at his/her own expense. Labor is not covered under any circumstance and no credit will be issued.

Missing or broken items noted at Delivery Time will be replaced free of charge under Manufacturer Warranty. Customer must inform us within 3 days of delivery by completing a Help Request on our website.

Customer must complete a Help Request and return defective parts to us for inspection before any replacement will be sent. Damage caused during operation is not covered.

Extended Motor warranty can be purchased by customer.

EXTENDED MOTOR WARRANTY

6MO	\$49
12MO	\$99
18MO	\$129
24MO	\$179

The Motor Warranty can be extended beyond 90 days.

AN ENGINE FAILURE CAN BE REPAIRED OR REPLACED under warranty during the specified period. Warranty coverage does not apply to routine service, maintenance or repair of the vehicle, or damage during operation, mis-use, improper setup or maintenance.

Customer is responsible for removing the part/motor and returning item at his/her own expense. Freight collect and COD packages will not be accepted

Upon receipt of your part/motor, we will inspect, issue a report and estimate of repair or replacement cost. If the engine is deemed to be defective, the cost or a portion thereof may be covered under warranty. If the engine is not defective, then

the customer will have the option of paying for the repair or replacement of the engine. The engine can be returned to the customer, un-repaired upon payment of the shipping charge by customer. Engines not repaired may be discarded, retained for use, or otherwise disposed of if return shipment charge not paid by customer within 30 days of email notification.

BUMPER-TO-BUMPER WARRANTY

3MO \$199

6MO \$249

FULL COVERAGE

Manufacturer will Repair or Replace parts, including VEHICLE and ENGINE parts, that shall be deemed DEFECTIVE. (Does not cover routine maintenance and repairs. normal wear and tear items, frame and major frame components, seats, tires, brakes, clutch. Does not cover damage, due to use, mis-use, accidents, and other damage due to operation)

Defective parts must be returned to us at Customer's expense, for inspection before a replacement part will be sent.

Parts sent back will be inspected and a report will be issued to customer including an estimate of repair and/or replacement. If it is determined that the part is defective the cost or a portion thereof may be covered under warranty. If the part is not defective, then the customer will have the option of paying for the repair or replacement of the part. The part can be returned to the customer, un-repaired upon payment of the shipping charge by customer. Parts not repaired may be discarded, retained for use, or otherwise disposed of if return shipment charge not paid by customer within 30 days of email notification.

Subject to parts availability from the manufacturer

MANUFACTURER LIMITED WARRANTY

Your product may come with a limited warranty from the manufacturer. Customers can purchase extended coverage. Manufacturer Warranties cover defective parts only and do not include parts worn by standard use (such as tires, belts, clutches, batteries, lights, chains,

etc.) or parts damaged from use, accidents, abuse, misuse or improper setup and maintenance of the product. LABOR IS NOT COVERED FOR ANY REASON. Customer must send defective parts in for inspection prior to a replacement being sent. Customer is responsible for shipping charges to and from manufacturer

NOTE: Power Sport Vehicles require SUBSTANTIAL MECHANICAL SUPPORT to uncrate, setup, operate and maintain. This maintenance is a significant part of the sport and is needed on an ongoing basis. If you are new to the sport, please consider this prior to making a purchase

ASSEMBLY

ALL VEHICLES ARE SHIPPED IN A CRATE AND REQUIRE ASSEMBLY. When you purchase a vehicle from us, unless you pay a Licensed Mechanic to assemble the unit or you pay us to assemble your unit, then you will have some assembly ahead of you and need to read your Order Terms. click here to see the [Order Terms](#) before placing an order

If you choose to assemble it yourself, a PDI - Pre-Delivery Inspection and FULL maintenance MUST be done, This is required for ALL units and dealerships in the USA. By Saving the cost of the assembly charge you accept the responsibility to do this. This is a REQUIRED step in the Assembly Process. By not doing this step you will be VOIDING YOUR WARRANTY.

PDI - PRE-DELIVERY INSPECTION REPORT

It is the customer's responsibility to register products for warranty WITHIN 5 DAYS OF DELIVERY. The delivery Inspection form (PDI) must also be completed as required by all dealerships in the USA. This is a REQUIRED step in the Assembly Process. By omitting this step you will be VOIDING your warranty. Please click here for [Warranty Registration and PDI Forms](#)

HELP REQUEST

Customers can Ask a Question, obtain Technical Assistance or Request Missing or Damaged Parts by completing a [Help Request](#). Gokarts USA will assist the customer in obtaining warranty coverage from the manufacturer if necessary. Upon reviewing your Help Request, our staff may direct you to submit a [Warranty Claim Request](#) Customer must ship the defective or damaged part to manufacturer first before a replacement will be sent.

Parts returned will be inspected and if deemed defective, will be repaired or replaced at Manufacturer's option. Customer shall be responsible for shipping charges both to and from the Manufacturer. We will contact you with the shipping charge prior to ordering parts under an approved warranty claim. Parts deemed not defective or not covered under warranty shall be discarded or shipped back to the customer upon payment of shipping fee by customer. Customer can purchase a part at any time.