A.C.E. Sports Power Sports Warranty Information



1-866-816-5060

Warranty Protect provides Manufacturers and Distributors in North America with world-class warranty servicing and underwriting. WP builds customized warranty programs and web-interfaces for its customers, utilizing 24/7 x 365 day call center coverage across nearly 1,000 agents in 22 locations. Recent call center awards include: 2006 – Contact Center World's Best in the World Award for Best Technology Innovation; 2004 - One of Inc 500 fastest growing companies; 2003 - Member's Choice Award for best outsourcing services; and 2002 – Users Choice Award's Best-In-Class winner.

WP's customized claim servicing and service provider locator allow our customers to offer warranty services to the consumer in a seamless manner. In addition, Warranty Protect has the ability to tow any on-road Power Sports unit to the service facility through it own roadside assistance dispatch system in the US, Canada and Puerto Rico.

The Warranty Group's proprietary approach to administering service plans delivers benchmark satisfaction – for your customers and your balance sheet. With trained product experts and systematic trend analysis, claims are adjudicated quickly utilizing innovative technology.

Warranty Protect adds value through:

Peace of mind- no out of pocket expense to the consumer for repair costs on covered items.

<u>Convenience</u>— we provide pick-up and delivery of the disabled vehicle (50 mile limit) to one of our local professional network technicians through our national towing network or if you prefer you may deliver it in person.

<u>Technology</u> - by utilizing state-of-the-art technology to assure service exceeds customer expectations.

<u>Limited Warranty Coverage</u> - 6 months (180 days) from date of purchase WP coverage includes parts, labor and roadside assistance, if needed, for your registered A.C.E. Sports product. This is a zero deductible plan that insures you the best service after the sale.

<u>Items Not Covered</u> – Wearable parts such as tires, belts, hoses, bulbs, sprockets, chains, clutches; throttle cable, brake cable, seat, fasteners, air filters, brake pads, oil changes & any item that has been abused, neglected OR used in a manner for which it is not designed. Modifications to your product that are not A.C.E. Sports approved will void the warranty. Defective parts are subject to recall by Warranty Protect and / or A.C.E. Sports upon failure and are required to be held by the service center until the warranty claim is settled. *Our go karts, atv's & buggies are designed for off-road use only.*

<u>How To Register My Product</u> – Complete the warranty registration form and fax to 1-888-562-8223 or mail to: Warranty Protect Registration 239 County Road 4435 Brundidge, Al. 36010. Product must be registered within 10 days of purchase.

It is the little things that matter most when operating a top level Warranty Program. When dealing with Warranty Protect you can rest assured we are always looking to provide the best service possible to the customer! As our slogan says: "Providing the Peace of Mind You Expect!" A.C.E. Sports is the ONLY manufacturer to provide such a great plan!

<u>Warranty Protect Service Center Locator</u> – to locate a Warranty Protect Service Center for your A.C.E. Sports power sports product, please call 1-866-816-5060 to speak to a Warranty Protect representative or view http://www.warrantyprotect.com/dealer_database/dealer-locator.asp



A.CE. SPORTS - WARRANTY PROTECT WARRANTY REGISTRATION FORM

Warranty registration must be filed with A.C.E. Sports within 10 days of purchase or warranty will be void.

In order to validate the warranty, purchaser agrees and promises to hold A.C.E. Sports and the Dealer harmless and indemnify them from all claims and demands or causes of action which may arise or be asserted against them arising or allegedly arising from any claim related to the delivery of the Vehicle or its use by the Purchaser or any third parties, including all attorney fees and legal costs whether or not any claim or assertion is deemed or found to be valid or not. All parties agree and stipulate that any legal proceedings, which relate to or arise out of this transaction, shall be brought only in a federal or state court located in the County of Pike, State of Alabama.

This form and Owner's Manual contain vital safety information. A.C.E. Sports asks that you review the warnings and verify that you have read and understood each warning by placing your initials on the line beside it

have read and understood each warning by placing your initials on the line beside it. FAILURE TO OBEY THESE WARNINGS COULD RESULT IN DEATH OR SEVERE PERSONAL INJURY I understand that I must (please initial beside each number) 1. Always read the Owner's Manual carefully, follow the operating procedures described in the Owner's Manual and pay special attention to the warnings contained in the manual and on all labels. 2. It Is Recommended that no one under the age of 16 operate the Vehicle. Never allow any operation of the Vehicle before reading the Owner's Manual. 3. Never allow more than one operator and one passenger to ride on the Vehicle. Never operate the Vehicle after consuming alcohol or drugs. 5 6. Never operate the Vehicle without wearing your seat belt (Karts only), a proper helmet, eye protection and protective clothing. 7. Never operate the Vehicle on unsafe terrain or at excessive speeds. Never do wheelies, jumps or other stunts. 8. Never allow anyone to ride on the back or the front of the Kart or the handlebars of the Scooter. 9. Never allow the Kart to be driven on a public road of any kind, even a dirt or gravel one because you may not be able to avoid 10. colliding with other vehicles. Operating your Kart on a public road may be against the law. 11. Never operate the Kart on pavement. The Kart is not designed to be used on paved surfaces and may be difficult to control. 12. Always follow the break-in period as described in the Owner's Manual or your engine warranty will be voided. 13. Always clean the air filter as described in the Owner's Manual or your engine warranty will be voided. In signing this document, the Purchaser acknowledges and agrees that he has read the Owner's Manual and that failure to do so voids all warranties, both implied and expressed. I certify that I understand all of the above warnings, warnings in the Owner's Manual, and that failure to obey these warnings could result in death or severe injury. Date of Purchase (mm/dd/yy) VIN Model Number First Name Last Name Street Address City St Zip Code Dealer Name Website Address City St Zip Code Home Telephone Number Purchaser Signature Please fill out this form and fax or mail it back to A.C.E. Sports:

Fax: 888.562.8ACE

Ph: 888.562.9ACE

WARRANTY PROTECT COVERS YOUR PRODUCT FOR 6 MONTHS FROM PURCHASE DATE. IT COVERS PARTS, LABOR & ROADSIDE ASSISTANCE IF NEEDED. SOME EXCLUSIONS DO APPLY. FOR WARRANTY PROTECT SERVICE CALL 866-816-5060

A.C.E. Sports

239 Co. Rd. 4435 Brundidge, Al. 36010

ATTN: WARRANTY PROTECT REGISTRATION

