



WARRANTY POLICY

Warranty Registration:

It is our customer's responsibility to register products for warranty. Customer can fill out the attached Warranty Registration and email to warranty@gokartsusa.com. Warranty registration must be completed and submitted within 5 days of delivery. **NO WARRANTY COVERAGE WILL BE ALLOWED UNLESS THE PRODUCT IS REGISTERED WITH GOKARTS USA.**

DOA Policy:

For a period of 7 days from customer's receipt, the DOA (dead on arrival) policy will provide bumper to bumper coverage against all manufacturer defects. Mishandling or user abuse will not be covered by the DOA Policy.

Limited Warranty:

Customer understands that all warranties, if any, are provided by the manufacturer and not Gokarts USA. Gokarts USA will assist the Customer in obtaining warranty coverage in accordance with the terms stated herein. All warranty issues must be handled by the dealer where the item was purchased. Warranty claims must include the Order Number, Our Model Number and VIN Number, when applicable, before we can warranty a product. No warranty on race engines, kits or parts.

The following parts are covered under warranty, along with their warranty period:

On-Road Products (Motorcycles and Scooters):

COVERED PARTS	DESCRIPTION	COVERED PERIOD
Motor	Engine and Transmission	90 Days
Mechanical Components	Carburetor	1 Year
Electrical	Harness, CDI, Gauges	1 Year
Battery	Battery	30 Days, Unlimited Miles
Suspension	Shocks, Forks	90 Days, Unlimited Miles
Brake	Caliper	90 Days
Exhaust	Header Pipe, Muffler	1 Year
Pulleys	Variator	90 Days, Unlimited Miles
Clutch	CVT/Manual Clutch	90 Days, Unlimited Miles

Off-Road Product (including but not limited to: Dirt Bike, ATV, UTV, Buggy):

COVERED PARTS	DESCRIPTION	COVERED PERIOD
Motor	Engine and Transmission	90 Days
Mechanical Components	Carburetor	1 Year
Electrical	Harness, CDI, Gauges	1 Year
Battery	Battery	30 Days, Unlimited Miles
Suspension	Shocks, Forks	90 Days, Unlimited Miles
Brake	Caliper	90 Days
Exhaust	Header Pipe, Muffler	1 Year
Pulleys	Variator	90 Days, Unlimited Miles
Clutch	CVT/Manual Clutch	90 Days, Unlimited Miles
Winch	UTV / ATV Winch	90 Days, Unlimited Miles

ENGINE: Engine long block assembly including all internal lubricated parts, i.e. rings, pistons, pins, crankshaft and main bearings, the connecting rods, and rod bearings, camshaft bearings, timing chain gears, rocker arms, valve springs, valve guides, valve seats, valve push rods, valve lifters, and oil pump. Additionally, the engine head(s), engine block and cylinder barrels will be covered if they are solely as a result of the mechanical failure of one or more of the internal lubricated components specified above. The Cooling system must be in good working order including cooling fans. Accessory items, including but not limited to electrical components of all types (distributor, alternator, all sensors and electrical control devices), fuel systems, gaskets, seals, filters, mounts linkage and fluids are not covered by this agreement.

TRANSFER CASE: All internal lubricated parts contained within the transfer case. The transfer case itself will be covered if damage solely as a result of the mechanical failure of one or more of the internal lubricated components contained within the transfer case. Accessory items, including but not limited to, U-joints, electrical components, linkage, seals, gaskets, mounts or fluids are not covered by this Agreement.

DIFFERENTIAL: All internal lubricated parts contained within the drive axle housing case. The drive axle housing itself if damaged solely as a result of the mechanical failure of one or more of the internal lubricated components contained the drive axle housing. Accessory items, including but not limited to, backing plates, all brake system components, cables, controls, linkage, vents, pumps, U-joints, electrical controls, mounts, seals, gaskets, and fluids are not covered by this Agreement.

TRANSMISSION (Automatic or Standard): All internal lubricated parts contained within the transmission case. The transmission case itself if damaged solely as a result of mechanical failure of one or more of the internal lubricated components contained within the transmission case. The complete hydraulic system must be flushed including integral transfer case, oil cooler, lines, and new filter(s) installed. Accessory items, including but not limited to, modulators, governors, electrical controls, linkage, mounts, seals, gaskets, and fluids are not covered by this agreement.

COVERAGE AND LIMITATIONS: You must have a professional mechanic (any small engine repair shop, motorcycle shop, or local auto repair shop) assemble your new motorized vehicle and do the prep work to assure your is in good working condition. You will need to provide proof of this when filing a warranty claim, so keep your receipts. Subject to the limitations stated in this agreement, Gokarts USA agrees (at its sole discretion and election) to replace a covered component if the covered component fails as a result of one or more of the internal lubricated parts within the component stated warranty period from the date of purchase, while the component is being used under the conditions and in the manner specified by its original manufacturer.

THE FOLLOWING ITEMS ARE NOT COVERED UNDER ANY CIRCUMSTANCE:

Tires, rims, body panels, fuses, gaskets, light bulbs, seats, CV Boots, oil filter, air filter, fuel filter, filters, cables, drive belt, chain, spark plug, any part made from rubber, belts, brake linings and/or pads, sprockets, external springs, clips, nuts, bolts, fasteners, frame.

THIS AGREEMENT AND LIMITED WARRANTY IS VOID IF ANY OF THE FOLLOWING IS TRUE:

- THE CUSTOMER DOES NOT USE A PROFESSIONAL MECHANIC (SMALL ENGINE REPAIR SHOP, MOTORCYCLE SHOP, OR AUTO REPAIR SHOP) TO ASSEMBLE AND PREP THE PRODUCT PRIOR TO OPERATION. Proof of this is required for warranty claims.
- THE DAMAGE TO THE COMPONENT IS CAUSED BY AN ACCIDENT.
- THE CUSTOMER FAILS TO FOLLOW THE MINIMUM MAINTENANCE AND BREAK-IN REQUIREMENTS SUGGESTED BY THE MANUFACTURER, AND FAILS TO PROVIDE PROPER SERVICE DOCUMENTS.
- THE DAMAGE TO THE PRODUCT IS CAUSED DURING SHIPPING.

- PRODUCT IS USED IN A MANNER WHICH IT WAS NOT DESIGNED FOR.
- THE PRODUCT IS MODIFIED IN ANYWAY.
- THE PRODUCT IS USED IN RENTAL BUSINESS.

TOWING CHARGES:

All towing and/or shipping charges incurred are the responsibility of the customer.

REPAIRED COMPONENTS:

- If the components are repaired under the terms of this agreement, they will be repaired or replaced with component parts of like kind and quality.

LABOR TO REPAIR OR REPLACE PARTS:

- Gokarts USA does not pay or reimburse any labor cost under any circumstances.

IN WARRANTY:

- If your product is still under warranty, you may return any covered part for exchange, at your expense, to the manufacturer. We will pay return shipping to you unless it is determined your part was abused or damaged other than manufacturers defect.

OUT OF WARRANTY:

- Customer is responsible for the payment of parts, shipping and handling both ways and all labor charges.

SHIPPING POLICY:

All shipping and related fees must be prepaid in full unless the customer has arranged his own freight.

- Gokarts USA cannot guarantee delivery schedule.
- Gokarts USA is not responsible for shipping delays.
- Gokarts USA is not responsible for damages occurred during shipping.
- Gokarts USA is not responsible for any extra cost incurred by the customer after the part has been shipped.
- Gokarts USA is not responsible for return shipping costs and these costs must be included with the initial part order. If shipping funds are not included, the part will not be shipped.
- Gokarts USA is not responsible for any cancellation incurred cost. All incurred cost due to cancellation must be paid in full and is not refundable. (Example: If product or part has left the warehouse and the order is cancelled. The shipping company will charge freight whenever the product leaves our warehouse.)

HANDLING OF WARRANTY CLAIMS:

Parts Exchange:

If a product carries a warranty, that warranty is from the manufacturer and not Gokarts USA. Gokarts USA will assist the customer in obtaining warranty coverage from the manufacturer. All procedures required by the manufacturer must be followed. If a product is still under warranty, you must contact our office and obtain an RMA number in order to return any covered part for exchange. All suspected defective parts must be returned to the manufacturer for inspection and repair or replacement. Customer must complete the Parts Exchange form and provide the order number, VIN number, model, and a description of the problem. Customer must ship the parts to the manufacturer freight prepaid. Freight collect shipments will not be accepted and returned to the customer or discarded. If the part is found to be defective by the manufacturer, it will be repaired or replaced and shipped back to customer at no cost to customer. If the part is found to be non-defective, it can be shipped back to customer, provided customer pays the return shipping charge to Gokarts USA, otherwise, it will be retained by manufacturer or discarded. Gokarts USA reserves the right to decline any warranty claim based on the criteria listed in this warranty.

WHY DOES THE MANUFACTURER WANT THE PART BACK?

We may need your part for several reasons:

- Verification your replacement part is the correct part
- Monitor defective parts and notify the manufacturer of potential future or recalls
- Verification that the part is in fact defective. Many times we receive parts that are not defective at all

Items under warranty must be sent back in order to receive free exchanges.

INITIAL PREPERATION AND DELIVERY ISSUES:

Items not covered by the warranty above may be covered under the initial set up of the vehicle if reported to Go Karts USA by the customer as soon as the unit is uncrated. Please remember to inspect each unit, and to list all damages you see to the outside of the box on the bill of lading, as well as take photos of the damage. To insure proper reimbursement for freight damage and prompt resolution, all damages must be reported to Gokarts USA as well as the shipping company upon delivery. In most cases the driver has the ability to contact their office and request a claim number for you on the spot.

LIMITED WARRANTY TRANSFERABILITY:

THIS WARRANTY IS NOT TRANSFERABLE.

NO IMPLIED WARRANTIES OR AGREEMENTS:

THERE ARE NO AGREEMENTS OR WARRANTIES, EXPRESSED OR IMPLIED INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE STATED IN THIS AGREEMENT. GOKARTS USA SHALL NOT BE RESPONSIBLE FOR THE PAYMENT OF DAMAGES, OTHER THAN THE SUMS SPECIFIED IN THIS AGREEMENT AND LIMITED WARRANTY, FOR INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE ARISING FROM INJURY, LOSS OF USE, LOSS OF TIME, RENTAL VEHICLES, PROFITS, OR INCOME TO THE CUSTOMER AS A RESULT OF A FAILURE OF ANY COMPONENT OR PART.

NO OTHER AGREEMENT:

There are no other agreements between the parties with regards to the components purchased except as stated in this agreement & limited warranty.

REPLACEMENT PART: The manufacturer reserves the right to inspect the defective part before replacing it. In some cases manufacturer will require customer to send in the defective part for inspection before exchange can be made. The inspection process might take from 2-4 business days after its arrival to the designated inspection office. The manufacturer will decide if the part in question is defective or otherwise. Gokarts USA does not reimburse shipping fees. All parts sent in for exchange should be sent to the correct service address to be supplied at the time a warranty claim arises.



Warranty Registration / Purchase Agreement

This agreement must be completed by the Customer and Mechanic and emailed to Gokarts USA at warranty@gokartsusa.com within 5 Days of delivery of an item. Customer understands that any and all warranties are provided by the manufacturer

Buyer's Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ E-Mail: _____

Setup Performed by _____ Mechanic Phone _____

ATV Dirt Bike Scooter Motorcycle Dune Buggy UTV

Manufacturer: _____ Model #: _____

Color: _____ Date Purchased: _____ Order# _____

Vin # _____

Engine #: _____

Consumer Motor Vehicle Delivery and Inspection form

Inspection	OK?	DI	CI	Inspection	OK?	DI	CI	Inspection	OK?	DI	CI
Starting:				Tail Light:				PSI Front L/R:			
Idle:				Brake Light:				PSI Rear L/R:			
Throttle Response:				Turn Signal:				Chain Tension:			
Remote Start:				Hazard Light:				Body Panels:			
Transmission:				Headlight H/L:				Optional Equipments:			
Clutch Tension:				Speedometer:				Coolant Fluids:			
Gear Shifting:				Tachometer:				Gear Oil:			
Reverse:				Odometer:				Transmission Oil:			
Front Free Spin:				Indicators:				Differential Oil:			
Rear Free Spin:				Fuel Gauge:				Documentation:			
Front Break:				Hom:				Manual:			
Rear Break:				Oil Levels:				Parts Manual:			
Battery Charger:				Tires:				Safety Manual:			
				Lug Nut:				Copy of Warranty:			

Customer: Check the OK box if item is in good working order. Use N/A on items not applicable to the model being inspected. DI=Mechanic's Initials CI=Customer's Initials. Failure to fill out this form may result in loss of warranty. This form is to be completed and emailed back to GokartsUSA within 5 business days after delivery of vehicle

I hereby certify that I am over 18 years old. I understand that it is my responsibility to operate the vehicle under my state and my local laws. My customer and I have check above pre-delivery check list together. I understand and agree with the manufacturer's warranty policy. I understand all nuts and bolts should be checked by rider before each ride. (It is advisable to use a product such as "Lock Tight" on screws that tend to vibrate loose.)

ATV Model Type:
(applicable for ATV only):

I understand this ATV is a:

Type I - A Type I ATV is intended for use by a single operator and no passenger.

- Category G (General Use Model) ATV.** An ATV intended for recreational and/or utility use by an operator age 16 or older.
- Category S (Sport Model) ATV.** An ATV intended for recreational use by an experienced operator, age 16 or older.
- Category Y (Youth Model) ATV.** An ATV of appropriate size intended for recreational use under adult supervision by an operator under age 16. Youth model ATVs can further be categorized as follows:
 - Category Y-6+ ATV.** A Category Y-6+ ATV is a youth model ATV with maximum speed under 15MPH, that is intended for use by children age 6 or older.
 - Category Y-10+ ATV.** A Category Y-10+ ATV is a youth model ATV with maximum speed under 30MPH, that is intended for use by children age 10 or older.
 - Category Y-12+ ATV.** A Category Y-12+ ATV is a youth model ATV with maximum speed under 30MPH, that is intended for use by children age 12 or older.
 - Category T (Transition Model) ATV.** A Category T ATV is an ATV of appropriate size with maximum speed under 38MPH, that is intended for recreational use by an operator age 14 or older under adult supervision, or by an operator age 16 or older.

Type II - A Type II ATV is intended for use by an operator or an operator and a passenger. It is equipped with a designated seating position behind the operator designed to be straddled by no more than one passenger.

No one under age of _____ will ride this ATV and if the unit is under category Y or Category T, it will always be operated under adult supervision.

Buyer's Signature and Date

Dealer Signature and Date